

## "HOT TIPS" For TICKETS AND LESSONS

**Group Leader:** Represents his or her group at the Ticket Office "Group Window", Ski Rental Shop and Boarder Dome (only ONE leader per group!).

**Responsibilities:** Ticketing, changes in ticketing or rentals and payment. The group leader is the contact person anytime there is an injury or incident within that group. All members of the group, including non-skiers and non-boarders should be aware of the emergency message boards at the bottom of each lift. The message board at the bottom of Raven Lift has great visibility and should be watched throughout the day.

1. Email or fax all group worksheets and rental forms two weeks prior to arrival. Reservations are confirmed soon after they are received. List each group member's name on all worksheets. Any minor changes can be made on first day of skiing.
2. First Day: Pick Up Lift and Lesson Tickets at Group Window at Ticket Office.

### **Payment (Only one form of payment to each department will be accepted!):**

Option 1. Pay for lift tickets and lessons at the Ticket Office "Group Window", ski rentals at the Ski Rental Shop and snowboard rentals at the Boarder Dome on a day-by-day basis with separate check for each department.

Option 2. Pay for lift tickets and lessons at the Ticket Office "Group Window", ski rentals at the Ski Rental Shop and snowboard rentals at the Boarder Dome on the final day of your trip. On the first day, each department will take a blank check or a credit card imprint to insure payment on the last day. You need to make your payment **prior** to 1:00 p.m. to the respective departments.

**Lessons:** For the safety of your group's members we recommend a 1<sup>st</sup> Day Skier or Boarder for those who have never skied or boarded or the 2<sup>nd</sup> Day Skier or Boarder for those who have only skied or boarded a few times before. Skiers and boarders who have the most training tend to experience fewer injuries. The Ski School is fun and very affordably priced. Please remember that all ticketing changes must be done **PRIOR** to 1:00 p.m. by the Group Leader. Refer members of your group to [wolfcreekski.com](http://wolfcreekski.com) for detailed lesson descriptions.

**Rentals:** Please refer to Hot Tips for Group Rentals on reverse side of the Group Rental Reservation Form - Ski.

**Hot Tip 1:** *Group Tickets can be picked up after 3:00 p.m. the day before at the Group Window!*

**Hot Tip 2:** *Save time on Special Ticketing items such as: Tots, Wolf Pups, Wolf Riders, Hot Shots, 1<sup>st</sup> Day Beginner Skiers/Boarders by purchasing for the next day - after 3 p.m. on the first day of skiing. These tickets can be issued only one day at a time.*

**Hot Tip 3:** *Tickets can be returned or changed prior to 1:00 p.m. Unused tickets that are returned or exchanged after 1:00 p.m. will be charged to your group.*

**Hot Tip 4:** *List Ski School skiers or boarders on the appropriate Rental Form first. This expedites getting those skiers to class quicker!*

#### **Wolf Creek Ski Area**

P.O. Box 2800, Pagosa Springs, CO 81147

Ski Report: 800-SKI-WOLF, Group Information: (970) 264-5639, Fax (970) 264-2392

Website: [www.wolfcreekski.com](http://www.wolfcreekski.com)

Wolf Creek Ski Area is an equal opportunity service provider.

